

## **Do your staff and customers know what GLASS is and who are its eligible customers?**

### **Checklist for Public Libraries**

- Does your frontline staff know how to enroll an eligible customer for GLASS talking book and Braille services?
- Does your frontline staff know which GLASS network library covers your library's service area?
- Does your frontline staff know how to refer a reader to the appropriate GLASS network library?
- Do you have posters on display that promote the services provided by GLASS libraries?
- Do you talk about GLASS services as part of your community outreach?
- Do you mention GLASS on your library system's website?
- Have you 'liked' the GLASS Facebook page or linked to it from your own library's Facebook page?
- Do you list BARD as a resource for downloadable e-books?
- Do you have a list on your library's website that explains the resources that are available for print-impaired Georgians?

The GLASS network's outreach librarians are happy to offer presentations to staff and to customers at libraries across the state. Send your request via phone or e-mail.

#### **Contact GLASS :**

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